

## Global Deal Webinar Series: Unlocking Social Dialogue for Long-Term Care

Tuesday 24 October 2023 14:30 – 15:45 CEST

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Long-term care (LTC) encompasses a spectrum of medical, personal care, and support services aimed at alleviating suffering and mitigating the decline in the health status of individuals with enduring dependencies. The ongoing process of population aging, coupled with escalating healthcare expenditures, portends a substantial surge in the demand for LTC services, while simultaneously indicating an impending shortage of qualified healthcare workers in the coming decades.

The COVID-19 pandemic has underscored the invaluable role played by LTC professionals in delivering essential care services. Yet, a significant number of these individuals continue to work under poor conditions, often receiving meagre compensation for their dedication. Effective social dialogue has the potential to proactively address these challenges, not only by enhancing remuneration and working conditions but also by advocating for the legal recognition of their professional status and facilitating their transition into the formal economy.

This webinar will bring together international experts to:

- Present the Global Deal Publication *Unlocking Social Dialogue for Long-Term Care*.
- Discuss the vital role that social dialogue can play in improving the rights, compensation and working conditions of long-term care workers.

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### Agenda

*Please note this event will be conducted in English with no interpretation.*

14:30-14:35

#### Introduction

- **Mark Pearson** – Deputy Director, Directorate for Employment Labour and Social Affairs, OECD

14:35-14:50

#### Presentation of the Global Deal brief: ‘Unlocking Social Dialogue for Long-Term Care’

- **Ana Llana Nozal**, Senior Economist, OECD

14:50-15:40

#### Panel discussion

Moderator: **Glenda Quintini**, Head of Global Deal Support Unit

Speakers:

- **Aurélie Decker** – Director of the European Federation of Services to Individuals (EFSI)
- **Stecy Yghemonos** – Director, Eurocarers
- **Mark Bergfeld** – Director, Property Services and UNI Care at UNI Europa
- **Youcef Ghellab** – Head of the Social Dialogue and Tripartism Unit of the Governance and Tripartism Department, International Labour Organization

15:40-15:45

#### Summary of discussion and closing remarks

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